

Parent's Complaint Procedure

1. Arrange to meet your child's teacher before or after class hours in person
2. Speak to your child's teacher directly and share any complaints
3. Allow the teacher to investigate and implement any necessary measures
4. If the issues continue and have not been satisfactorily resolved then complete a Parent Complaint Form and hand it to the Imam in person
5. The Imam will investigate and attempt to resolve the issue In-shaah'Allaah